

Q3 Widget Launch - promo tier price on the pricing page does not match the invoice

Q3 Widget Launch pricing escalation from a customer ticket.

The pricing page disagrees with billing on the Q3 promo tier. The page advertises the promo tier at \$19, but the invoice charges \$24. Customers who clicked through during the promo window are being billed the higher amount.

Several inbound tickets already. Severity from the customer side: high, a customer-facing pricing escalation. Attached PDF has the screenshot notes and the two amounts side by side.