

Uzbekistan public administration reform and service delivery context (seed brief)

Purpose

This seed brief provides contextual retrieval cues for public sector reform and service delivery capacity projects in Uzbekistan. Replace with current policy frameworks, diagnostics, and agency data.

Context themes relevant to proposal design

- Ongoing reform efforts to improve administrative performance and citizen-facing services
- Uneven institutional capacity for performance management and evidence-based decisions
- Need for process mapping, practical technical assistance, and sustained coaching

Design implications

- Focus on a manageable set of agencies/services for pilots
- Include performance routines, review meetings, and accountability mechanisms
- Strengthen data use for management decisions, not only reporting compliance
- Plan for institutionalization through SOPs, dashboards, and training-of-trainers

Illustrative stakeholders

- Reform coordination bodies and line ministries
- Service delivery agencies and local administrations
- Agency performance and planning units
- Training institutions and technical assistance partners